

# **LIBRARY OPERATIONS DIRECTOR**

(Range 138)

## **DEFINITION**

Provides highly professional administrative and supervisory work in promoting the growth and development of Library Operations throughout the Library District. Ensures consistent delivery of quality services at all branch locations.

## **SUPERVISION RECEIVED AND EXERCISED**

This is a contract position that serves at the pleasure of the Executive Director.

Receives general supervision and administrative direction from the Deputy Director, Chief Operating Officer.

Exercises direct supervision over Regional Branch Services Directors as well as other assigned subordinate staff.

Exercises general supervision over other Library Branch Managers as needed as well as all public services staff at branch libraries.

## **RESPONSIBILITIES:**

**Essential and marginal functions and responsibilities may include, but are not limited to the following:**

1. Oversees the operation of all branch library services.
2. Stays abreast of new trends and innovations in the field of public library administration and services.
3. Collects data, prepares planning documents, and develops goals and objectives to be achieved throughout the District.
4. Prepares, interprets, analyzes, and summarizes various routine and non-routine reports.
5. Exercises decision making skills in developing policy and procedure, staff and patron issues, program coordination, and budget evaluation.
6. Resolves a wide range of routine and non-routine staff issues and difficult situations.
7. Participates on interview panels and selects staff.
8. Participates in district-wide planning and is responsible for developing implementation plans to meet the public service goals of the District.
9. Analyzes, selects, and executes staff recommendations.
10. Reviews annual budget recommendations from Regional Branch Services Directors and Hub Library Branch Managers and branch managers.

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11. Prepares, submits, and maintains a budget for the branches and adheres to established Library District objectives in such.
12. Serves on the Library District's Executive Council.
13. Supervises subordinate staff to include scheduling, training, working with staff to correct deficiencies, disciplining, and completing performance evaluations.
14. Directs and prioritizes the work of subordinate staff.
15. Maintains interaction with various outside agencies relevant to the overall functioning and projected growth of the Library District.
16. Conducts library research, procedural and administrative studies, and prepares reports relative to recommended solutions or courses of action regarding such.
17. Participates in community and professional meetings to discuss and act on library problems.
18. Participates in district-wide committee work providing leadership and direction to address public service issues and chairs committees when needed.
19. Responds to public inquiries and complaints in a courteous and timely manner.
20. Interprets, develops, and implements Library District and Branch policies and procedures.
21. Interacts extensively in person, and over the telephone, with patrons, district-wide staff and management, outside agencies, vendors, and other libraries.
22. Maintains communication with the local community and conducts public outreach programs to increase public awareness and support of library programs and services.
23. Provides advice and consultation to the Executive Director, Deputy Director, Library District staff and management, the Board of Trustees, Friends of the Library, patrons, and others concerning various policies and long-range planning of the District.
24. Utilizes personal computers, automated library systems, the Internet, e-mail, and on-line tools and resources.
25. Supervises grant writing and coordinates approval process for submitting and tracking grants.
26. Identifies staff training needs and works with Human Resources to provide the most effective and efficient training.
27. Maintains positive communication between branch staff, other departments, and District Administration.
28. Operates library and general office equipment including but not limited to: copy machine, telephone, facsimile machine, and mail machine.
29. Maintains a safe environment for both patrons and staff.

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30. Attends or conducts miscellaneous meetings and training sessions at meeting sites throughout the Library District.

**Marginal Functions:**

1. Ensures completion and submission of employee leave requests and other related forms such as Personnel Actions, time cards, etc.
2. Attends and participates in professional association meetings and seminars.
3. Makes presentations to staff, Administration, Board of Trustees, or community groups as needed.
4. Performs related duties and responsibilities as required.

**KNOWLEDGE, SKILLS, AND ABILITIES**

**Knowledge of:**

1. Professional public library principles, practices, and techniques.
2. Current trends and developments in the field of library administration.
3. Sources and availability of current information.
4. Planning methods and techniques.
5. Research techniques.
6. Effective supervisory techniques and practices.
7. Basic accounting principles and procedures.
8. Principles of budget development, administration, and control.
9. Adult and children's literature.
10. The Library of Congress Classification System.
11. Library District, Branch, and Department policies and procedures.
12. Pertinent Federal, State, and local laws, regulations, and ordinances.
13. Correct English usage, spelling, punctuation, and grammar.
14. Library District terminology and functions.
15. Automated systems used in libraries including on-line tools and resources, the Internet, and computerized catalogs.

**Ability to:**

1. Exercise good judgment and make sound decisions.

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2. Motivate and mentor staff.
3. Establish and maintain effective working relationships with others during the course of work.
4. Work under pressure and meet deadlines.
5. Motivate and mentor staff.
6. Supervise and direct the work of subordinate staff.
7. Plan, organize, and prioritize projects and work assignments for efficient results.
8. Work both independently and as part of a team.
9. Perform multiple tasks concurrently.
10. Interpret and explain Library District, Branch, and Department policies and procedures.
11. Initiate changes that improve service.
12. Accept and manage change and maintain flexibility.
13. Exercise initiative, independent judgment, and discretion.
14. Evaluate and implement services from a district-wide perspective.
15. Work quickly and accurately.
16. Prepare clear and concise reports.
17. Understand and follow oral and written instructions.
18. Communicate with and elicit information from difficult, upset, and irate patrons.
19. Communicate clearly and concisely, both orally and in writing.
20. Plan, organize, and conduct meetings.
21. Maintain the mental capacity for making sound decisions and demonstrating intellectual capabilities.
22. Maintain the physical condition appropriate to the performance of assigned duties and responsibilities which may include:
  - sitting, walking, or standing for extended periods of time;
  - bending, reaching, stooping, and pushing;
  - lifting and carrying;
  - operating assigned equipment.

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23. Maintain effective auditory and visual perception needed for:
- making observations;
  - communicating with others;
  - reading and writing;
  - operating assigned equipment.

**Skilled in:**

1. Use of automated library systems.
2. Use of personal computers and associated software.
3. Use of library and general office equipment.

**Training and Experience:**

Master's Degree in Library Science from a college or university accredited by the American Library Association required. A minimum of five (5) years of progressively responsible supervisory experience as a professional librarian characterized by management of significant public service programs, departments and/or branch services requiring substantial operating resources including a variety of professional librarians and other professional and support staff.

**License, Certificate, or Requirements:**

Possess, or have the ability to obtain, a valid Nevada Driver's License at the time of hire.

**Physical Requirements:**

Essential and marginal functions may require maintaining a physical condition necessary for standing and walking; frequent lifting and carrying objects of light weight (5 - 10 pounds) and moderate weight (11 - 20 pounds); frequent bending, stooping, reaching, and pushing; minimal dexterity in the use of fingers, limbs, or body in the operation of office equipment; utilizing a keyboard, and sitting, or standing for extended periods of time.

Tasks require sound perception, visual perception, and oral communications ability.

**Environmental Requirements:**

Tasks are performed with infrequent exposure to adverse environmental conditions.

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**FLSA: EXEMPT**  
**CBA: NONE**  
**DEVELOPED: MAY 1, 2017**  
**REVISED: MARCH 13, 2018**